

# **Abode Terms of Service**

Updated September 1, 2024

## **1. Introduction**

Welcome to Abode. By accessing or using our platform, you agree to comply with and be bound by these Terms of Service. If you do not agree with any part of the terms, you may not use our services. Abode is not affiliated with the University of Illinois Urbana-Champaign (UIUC).

## **2. Services Provided**

Abode offers a platform for users to:

- View apartment listings near UIUC.
- Connect with apartments by submitting leads based on user interest in contacting, booking tours, or visiting apartment websites.
- Collect and display reviews for apartments.
- Create profiles and participate in roommate matching, where users can input personal information and living habits to connect with other students.
- Post and view subleases by other students to facilitate connections between users.

## **3. Account Registration**

Users must create an account to access certain features. You agree to provide accurate and complete information and to update your information as necessary.

## **4. User Interaction and Conduct**

Users may not engage in activities that violate laws, infringe on the rights of others, or disrupt the platform. Users are solely responsible for validating all lease details and other information directly with the apartment or other involved parties. Abode merely facilitates connections and is not responsible for any damages or discrepancies arising from information provided on the platform.

## **5. Content Ownership and Profiles**

Users retain ownership of the content they post, including reviews and profiles, but grant Abode a non-exclusive, worldwide license to use, display, and distribute their content. Users can update their profile information at any time and may remove their profile from the roommate matching feature if it is no longer needed.

## **6. Third-Party Involvement**

Abode collaborates with third-party apartments to list their properties and forward student leads. However, Abode is not responsible for the accuracy of information provided by these third parties or the outcomes of any interactions between users and third parties.

## **7. Privacy**

Your use of the platform is also governed by our Privacy Policy, which details how we collect, use, and protect your information. We collect personal information such as your name, email, phone number, and messages to facilitate connections between students and apartments, as well as roommate matching.

## **8. Limitation of Liability**

Abode is not responsible for any damages arising from the use of the platform, including but not limited to, inaccuracies in listings, failure to connect with roommates or subleases, or any other issues related to apartment searches. Users must independently verify all information and are encouraged to validate all lease and other relevant details directly with the apartment or sublease provider.

## **9. Disclaimer of Warranties**

While we strive to provide accurate and up-to-date information on housing prices, availability, and other details, Abode makes no warranties or representations about the accuracy, reliability, completeness, or timeliness of this information. All information provided on the platform is subject to change without notice. Users are responsible for verifying the accuracy of all information independently before making any decisions.

## **10. Complaints and Feedback**

For any complaints, problems, or feedback, users may contact us at [contact@getabode.co](mailto:contact@getabode.co). We aim to address all concerns promptly and effectively.

## **11. Governing Law**

These terms are governed by the laws of the State of Illinois. Any disputes arising from the use of the platform will be subject to the jurisdiction of the courts in Illinois.

## **12. Changes to the Terms**

Abode reserves the right to update these Terms of Service at any time. Users will be notified of any significant changes, and continued use of the platform after such changes constitutes acceptance of the new terms.